

Terms and conditions – Parenting Seminars and Parenting Bootcamps (version of [27th of June 2022])

This document constitutes a contract between you and Our Parenting Journeys Sàrl (hereinafter: "OPJ") and applies to all parenting seminars and parenting bootcamps delivered by OPJ.

You should read these terms and conditions carefully and raise any questions and concerns that you have.

The contract is concluded once you have booked onto a parenting seminar or parenting bootcamp and checked the box "*I have read and understood the terms and conditions of [27th of June 2022] and the disclaimer of [27th of June 2022]*" and if OPJ does not decline your booking within 48 hours.

The client agrees to pay fees for the service on the terms and conditions set out below. In return for the fees payable by the client (or by a third party on their behalf), OPJ agrees to provide the service in accordance with the terms and conditions set out below.

1. Services: Parenting seminars and Parenting Bootcamp

- 1.1. A description of the seminars/bootcamp together with the dates on which the seminars/bootcamps will begin are available on our website.
- 1.2. The services to be provided by OPJ are parenting seminars/parenting bootcamp and do not constitute psychological counselling or any type of therapy or clinical treatment and should not be construed as such.
- 1.3. OPJ will provide the seminars/bootcamp with reasonable care and skill in accordance with the description set out on the website.
- 1.4. OJP seminars/bootcamp have been designed to be up to date and based on available evidence at the time of teaching.
- 1.5. OPJ makes no guarantees regarding the results that you will see from attending seminars/bootcamp or using the information provided. Reliance on any information provided by OJP is solely at your own risk

2. Payment and fees

- 2.1. The fees for the seminars/bootcamp shall be as set out on the website.
- 2.2. Payment must be made in advance of the seminars/bootcamp starting via OJP online payment and booking system.

3. Cancellations by OPJ and refunds

- 3.1 OPJ reserves the right to vary or withdraw any of the seminars/bootcamp described on the website without notice.
- 3.2 If for any reason OPJ cancels a seminar/bootcamp, you will be notified as soon as possible and OPJ will try to offer you an alternative date. If the seminar/bootcamp is no longer available you will be entitled to a full refund.

In particular, you are made aware of the fact that all seminars/bootcamps require a minimum number of participants to run.

- 3.3 It may be necessary for seminar/bootcamp times and dates to be changed. If the new time or date is not convenient to you OPJ will try to offer you an alternative, but no guarantee is made that OPJ will be able to find a new time or date that works for all course participants. If OPJ is unable to find a suitable alternative date and time you will be entitled to a refund.



4. Cancellations by the client and refunds

- 4.1. A 75% refund will be issued where the participant cancels, in writing, 4 weeks or more before the start date of their seminar/bootcamp. A 50% refund will be issued where the participant cancels, in writing, 2-4 weeks before the start date of their seminar/bootcamp.
- 4.2. Aside from the situations described in paragraph 4.1, no refunds can be issued for cancellation by a seminar/bootcamp participant although OJP may, in its sole and absolute discretion, offer a full or pro rata refund in exceptional circumstances.
- 4.3. Seminars/bootcamps that cannot be completed due to technical problems on your side (including, but not limited to, lost internet connection) will be charged as normal.

5. Termination

- 5.1. OPJ shall be entitled to terminate these terms and conditions and cease to provide you with any services with immediate effect in the event that you:
 - fail to pay when due your fees;
 - act in an aggressive, bullying, offensive, threatening or harassing manner towards any employee or collaborator of OPJ, any teacher or lecturer who provides the seminars/bootcamp or any other parent who attends any seminars/bootcamp;
 - steal or act in fraudulent or deceitful manner towards our employee or collaborator of OPJ, any teacher or lecturer who provides the seminars/bootcamps or any student who attends any seminars/bootcamp;
 - are in other breach of these terms and conditions.
- 5.2. On termination the responsibility and liability clause and confidentiality clause shall continue notwithstanding such termination.

6. Responsibility & Liability

The disclaimer of [27th of June 2022] is applicable and forms part of this contract.

7. Photography and Video

- 7.1. OJP will record all zoom sessions for training and quality purposes – your seminar/bootcamp leader will make you aware of this at the start of the seminar/bootcamp.
- 7.2. From time to time OPJ may request to take photographs or shoot video during seminar/bootcamp to use for marketing and promotional purposes, which may include, but is not limited to, use on social media, promotional materials or our website.
- 7.3. You will be asked whether or not you consent to being included in these images or footage. Where images are used in this way no additional personal information or names will be linked to them, unless specific additional permission is sought from the individuals involved.

8. Confidentiality

- 8.1. During question-and-answer time, sensitive and personal information can be shared and so confidentiality is important. You must be comfortable sharing any information you disclose directly to the group during a seminar/bootcamp.
- 8.2. Questions can be asked directly to your seminar/bootcamp lead via a direct zoom message and this question can then be answered anonymously. In this instance any information you share will remain confidential between your seminar/bootcamp lead and yourself.



8.3. Exceptions to confidentiality are as follows:

- Where you give your consent for information you have disclosed to be shared with a third party;
- Where the seminar/bootcamp lead are compelled to by regulation or law; or
- Where the information is of such gravity that confidentiality cannot be maintained. This includes instances in which your seminar/bootcamp lead considers in their sole discretion the client or others could be in immediate danger; or
- Where the situation concerns a safeguarding issue regarding the welfare of a minor.

9. Intellectual Property

9.1. All Intellectual Property Rights in the seminar/bootcamp materials are, and remain, the OPJ's property or its licensors, whether adapted, written for or customised for the client or not.

9.2. You are not authorised to:

- copy, modify, reproduce, re-publish, sub-licence, sell, upload, broadcast, post, transmit or distribute any of the seminar/bootcamp materials without OPJ's prior written permission;
- record on video or audio tape, relay by videophone or other means the seminar/bootcamp;
- use the course materials in the provision of any other course or training whether given by us or any third party;
- remove any copyright or other notice of OJP on the seminar/bootcamp materials;

9.3. Breach by you of this clause shall allow us to immediately terminate our contract with you and cease to provide you with any services. OPJ reserves the right to seek compensation for any damages.

10. Data Protection

10.1. Under this contract, OPJ will obtain, use and disclose (together "**Use**") certain information about you ("**Data**"). This statement sets out the principles governing our Use of Data. By booking onto a seminar/bootcamp you agree to this Use.

10.2. When you register with OPJ you will need to provide certain Data such as your contact details and demographic information. OPJ will store this Data and use it to contact you, provide you with details of the course you have booked onto.

10.3. Unless you click on the relevant button on the Registration Form, OPJ may also use the above Data, and similar Data you provide us in response to surveys, to aggregate user profiles.

10.4. OPJ will not pass any personal data onto anyone outside of OJP.

10.5. OJP endeavour to take all reasonable steps to protect your personal Data, but cannot guarantee the security of any Data you disclose. You accept the inherent security implications of being and transacting on-line over the internet and will not hold us responsible for any breach of security.

11. Complaints

Please contact OPJ in the first instance should you wish to discuss any aspect of your care or this contract.



12. Applicable law and jurisdiction

These Terms and Conditions are governed by Swiss law, to the exclusion of any other foreign legislation. The place of jurisdiction is Geneva, Switzerland.



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